

You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost

Under the law, health care providers need to give patients who don't have insurance or who are not using insurance an estimate of the bill for medical items and services. This also includes patients receiving treatment in which their insurance will not cover those services.



- This Good Faith Estimate shows the costs of items and services that are reasonably expected for your health care needs for an item or service. The estimate is based on information known at the time the estimate was created. The Good Faith Estimate does not include any unknown or unexpected costs that may arise during treatment.
- Make sure your health care provider gives you a Good Faith Estimate in writing at least 3 business days before your medical service if your services are scheduled less than 9 days in advance. Estimates can be provided within 3 business days if scheduled 10 days in advance. Or within 1 business day upon request. You can also ask any health care provider or facility for a Good Faith Estimate before you schedule an item or service. If you do, make sure the healthcare provider or facility gives you a Good Faith Estimate in writing within 3 business days after you ask.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

If you would like to request a Good Faith Estimate please contact billing at **(913) 322-4900**.

The federal phone number for information and complaints is: **1-800-985-3059**.

Visit: [cms.gov/nosurprises](https://www.cms.gov/nosurprises) for more information about your rights under federal law.



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